

**KLAY SECURITIES PRIVATE LIMITED**

INVESTOR GRIEVANCE ANNEXURE FOR PMS, AIF, STOCK BROKERS &amp; DEPOSITORY PARTICIPANT

**ANNEXURE - B**

DATA FOR EVERY MONTH ENDING								
SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil		Nil
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil		Nil
3.	Stock Exchanges	Nil	Nil	Nil	Nil	Nil		Nil
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil		Nil
5.	Grand Total	Nil	Nil	Nil	Nil	Nil		Nil

TREND OF MONTHLY DISPOSAL OF COMPLAINTS					
SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1.	April 2025	0	0	0	0
2.	May 2025	0	0	0	0

TREND OF ANNUAL DISPOSAL OF COMPLAINTS					
SN	Year	Carried forward from previous year	Received during the year	Resolved** during the year	Pending## at the end of the year
1.	2018-19	Nil	Nil	Nil	Nil
2.	2019-20	Nil	Nil	Nil	Nil
3.	2020-21	Nil	Nil	Nil	Nil
4.	2021-22	Nil	Nil	Nil	Nil
5.	<b>2022-23</b>	Nil	Nil	Nil	Nil
6.	2023-24	Nil	Nil	Nil	Nil
7.	2024-25	Nil	Nil	Nil	Nil
	<b>GRAND TOTAL</b>	Nil	Nil	Nil	Nil

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.