

KLAY SECURITIES PRIVATE LIMITED

ANNEXURE - B

	DATA FOR EVERY MONTH ENDING							
SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average
						Pending for less than 3 months	Pending for more than 3 months	Resolution time^ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil		Nil
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil		Nil
3.	Stock Exchanges	Nil	Nil	Nil	Nil	Nil		Nil
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Ni	l	Nil
5.	Grand Total	Nil	Nil	Nil	Nil	Ni	l	Nil

TREND OF MONTHLY DISPOSAL OF COMPLAINTS								
SN	Month Carried forward from previous month		Received	Resolved*	Pending**			
1.	April 2025	0	0	0	0			

TREND OF ANNUAL DISPOSAL OF COMPLAINTS							
SN	Year	Carried forward from previous year	Received during the year	Resolved** during the year	Pending## at the end of the year		
1.	2018-19	Nil	Nil	Nil	Nil		
2.	2019-20	Nil	Nil	Nil	Nil		
3.	2020-21	Nil	Nil	Nil	Nil		
4.	2021-22	Nil	Nil	Nil	Nil		
5.	2022-23	Nil	Nil	Nil	Nil		
6.	2023-2024	Nil	Nil	Nil	Nil		
7.	2024-2025	Nil	Nil	Nil	Nil		
	GRAND	Nil	Nil	Nil	Nil		
	TOTAL						

^{*}Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.